GO Connect Pets

User Guide

go.com.mt/connect

GO

GO Connect

How to set up

[Insert SIM here]

1. Get your **Go Connect Pets** device from the box and write down its 10-digit ID in a safe place.

2. Insert the SIM card into the side slot, as shown on the picture.

3. Charge **Go Connect Pets** by using the USB charger included in the box. While the device is being charged, the inscription on the front cover will glimmer in green. When it is fully charged, the flashing light will stop and turn solid green.

4. Switch on **Go Connect Pets** by pressing and holding the red power button, until the device makes a specific sound.

5. Install GO MyKi Pet app for Android or iOS by scanning the QR code on the box, or log into https://my.myki.pet

6. Create your account through the application or on the web site. Please keep ID, your account's password and the registration code in a safe place.

Using the device

How to create an account?

Create your account through the application or on the web site

https://my.MyKi.pet.

- Enter your email address.
- Enter a chosen password, at least 6 characters long.
- Confirm your password.
- Enter the device's 10-digit ID.
- Choose a name for the device.
- Complete the registration process.

How to switch off the Go Connect Pets

Once connected to the application, your device cannot be switched off through the red power button. In case you are in a place where the device needs to be switched off or put in an airplane mode, the device may be switched off through the app installed on your mobile phone. Go to Settings menu and select the option "Switch device off" at the bottom of the list.

How to charge Go Connect Pets

Open the cap next to the power button and you will see the charging slot. Charging the battery of the device takes about 120 minutes when using a standard 5V USB charger. The app will show battery status at ▭100% when fully charged. After you charge the device, close the cap carefully in order to avoid water, dust or dirt from getting into the slot and damaging the device. You may use standard mobile phone chargers.

Using the device

Is **Go Connect Pets** Waterproof?

It is NOT waterproof. It is made to resist mud, dust, light splashes of water, but should not be immersed in water.

Do not use water or detergents to clean it. If necessary, clean it with a damp towel.

WARNING! **Go Connect Pets** is splash resistant only if the caps of the charging slot and the SIM card slot is secured tightly in place.

If the device gets wet, switch it off and leave it to dry on a towel at room temperature in a low-humidity environment. Wait for at least 24 hours before switching it on or charging it again.

How to send your pet a command through the app

Open the application and go to Training menu. When you press the four paw-like buttons, the device will make specific sounds.

Following the instructions on www.myki.pet you may train your pet to follow a number of instructions, such as "come", "sit", "lie down", "quiet" and others.

By pressing one of the 4 buttons your MyKi Pet will play a different sound that will be heard by your pet.

You can teach your pet how to react to the sounds and perceive them as commands.
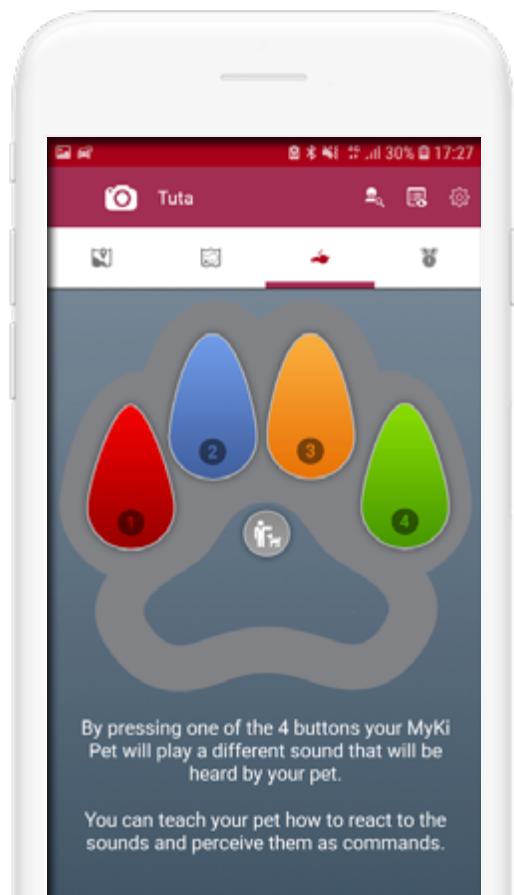
Using the device

How to find out where your pet is.

⊙This icon in the Location section 📍 shows the location of your pet on the map at a specific time. 🗺 Location History shows where your pet has been every 10 minutes within the last 30 days.

How to upload your pet's photo into the app.

Press the camera icon 📷 in the upper left corner of the screen. When you press it, your smartphone may ask permission for the app to use your phone's camera. Give the permission, take a picture and you will see your pet's image.

Can the same device be monitored from two or more mobile phones?

Yes this is possible if you share your app's account username and password with someone you trust.

Can more than one device be monitored through one mobile phone application?

Yes, if you add them through Settings > Account Settings > Add new device. Switching from one device to another is done by pressing the drop down arrow in the upper left corner of the apps screen.

Using the device

## What am I seeing in the main screen?

The Location section shows the Pet's location on the map, positioned via GPS, carrier cells or WiFi networks. If your phone's location permission is provided and if the location is available, you may see it too.

GPRS Signal - mobile network signal strength.

Battery - battery charge at a specific moment.

GPS/GSM - shows the type of technology used. If GPS signal is available, shows the number of satellites used to determine Pet's position too.

Speed - shows if your pet is in motion and what its speed is at a specific moment.
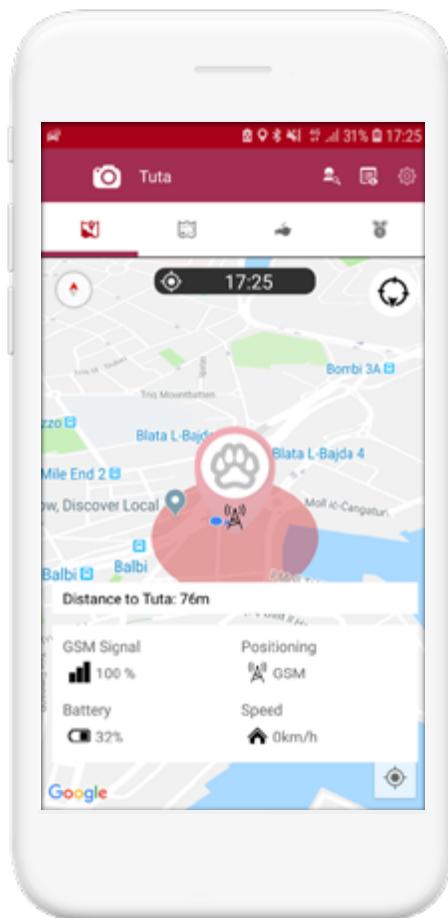
Using the device

Location History

Shows you the where your pet is right now and where he's been in the previous 30 days, with timestamps.

Shows the separate locations of **Go Connect Pets**. When pressed, it turns red and groups close locations together.

Show a video of your pet's itinerary by timestamp. When clicked twice, video speed will increase x 2 & 3 times.

Safe zone: You may set two safe zones. When you activate any of them for the first time you will see a marked area with a perimeter.

Move the map in a way to include the desired area. You may change (increase or decrease) the safe zone's perimeter. Click on "Next" to set an "Active time for this safe zone", entering the start and the end of the period during which you expect your pet to be in this safe zone. After pressing "done" the particular safe zone will be activated. You may activate or disable the safe zone through a switch. If the pet leaves the safe zone while it is still active, you will get a notification.

Using the device

Settings menu

Select language - here you may change the app's language.

Account Settings - here you may see your username and change the password. Here you can add another **Go Connect Pets** device, in case you have more than one pet. Here you may remove an already registered **Go Connect Pets** device or delete the account.

Notifications - here you may determine the type of notifications you would like to receive.

Log Out - here you may log out of the account through the mobile phone application.

Go Connect Pets Pets info - here you can see the device's ID (serial number) and change its name and telephone number (in case of a SIM card change).

Low-power Mode - this function reduces the device's power consumption by increasing the location reporting time intervals and reducing the safe zone functionality.

Email notifications - here you can determine what kind of events you want to be notified about by email, on the email address registered in your account.

Device switch off - here you can switch the **Go Connect Pets** device off through the mobile app.

Restore factory settings - here you can delete all the user-defined settings.