

# DIGITAL SET-TOP BOX USER GUIDE



T50CX Set-Top Box



# Your remote control



**POWER** Turn device on or off



**MUTE** Switch audio on or off



**NUMBER PAD** Enter a channel number



**TV/RADIO** Switch between TV & Radio (radio currently not available)



**LIST** Displays the Channel line-up



**TEXT** Teletext



**SUBT** Select Subtitle language (currently not available)



**AUDIO** Can switch between one language to another (available on selected channels)



**INFO** Displays programme information



**ARROW KEYS** Scroll Up, Down, Left or Right

**OK** Select your preference



**BACK** GO back to the previous Menu or back to the last tuned channel in Live TV



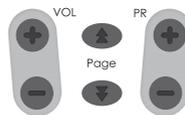
**MENU** Displays the menu functions



**EPG** Displays the Electronic Programme Guide



**EXIT** Close any screens and returns to live TV



**VOL** Adjust the volume up and down

**PAGE** Moves pages up and down on the menu

**PR** Move up and down by channel



**DISPLAY** Switches TV aspect ratio between 4:3 and 16:9



**MAIL** Displays mail from provider (currently not available)



**F1, F2, F3** (currently not available)

# 1. Connecting your T50CX Digital Set-Top Box (STB) to your TV set

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- 1.1 Connect the coaxial antenna cable in the RF/Antenna input port.
- 1.2 Connect the digital set-top box using one of these options:
  - a. Connect SCART cable found on the back of the Digital receiver to the SCART port on your TV
  - OR
  - b. Connect the Video OUT/Audio OUT RCA cables from the back of the digital set-top box to the Video Input / Audio Input on the TV.
- 1.3 Connect the power supply.

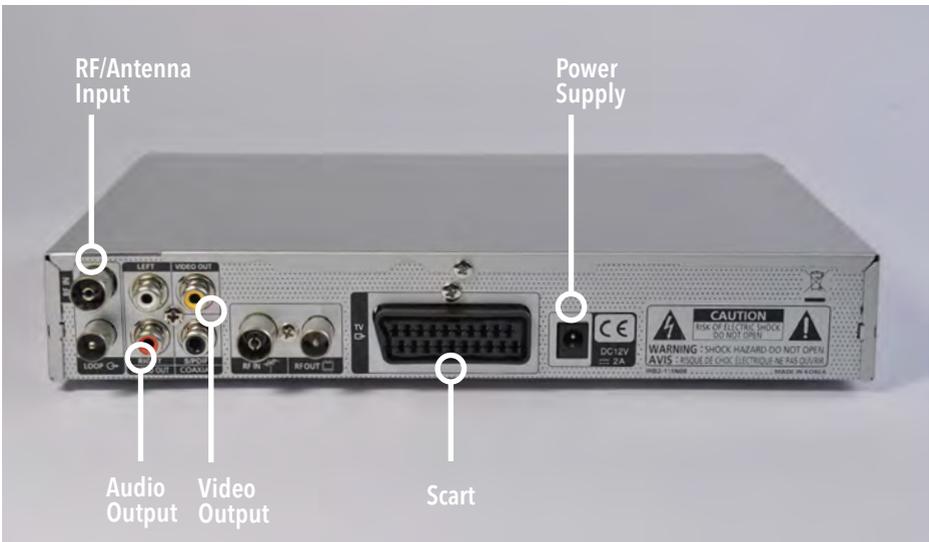


Fig 1.1

## 2. Inserting the TV network access card in your digital set-top box

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- 2.1 A GO TV network access card will be provided with each digital set-top box.
- 2.2 Prepare the GO TV network access card with the magnetic chip faced upwards.
- 2.3 Insert the GO TV network access card in the card slot.



Fig 2.1



Fig 2.2

**Note:** Kindly note that the GO TV network access card is paired with your new digital set-top box and will not work if inserted in any other digital set-top box or CAM.

### 3. Quick Installation

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- 3.1 Once you connect and switch on the digital set-top box, you will be prompted to select the language.
- 3.2 Press either  or  to select your preferred language i.e English or Maltese.
- 3.3 Press .
- 3.4 Select Quick Installation & Press .
- 3.5 Select the TV aspect ratio.
- 3.6 Press  again.
- 3.7 You will then be routed to the Installation page whereby you will need to search for the channels.

## 4. Automatic Channel Selection

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4.1 Press  .

4.2 From the Installation screen select Channel Search.



Fig 4.1

4.3 Select Scan Mode to Network.

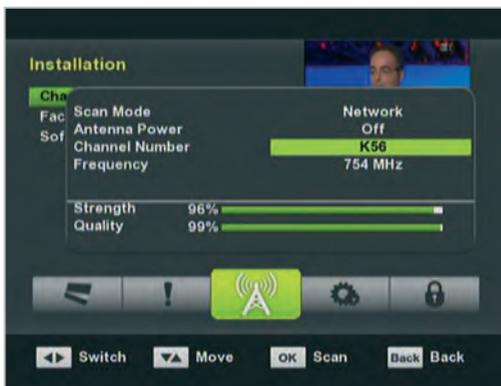


Fig 4.2

4.4 Press  to start searching for the channels.

4.5 Select Yes to save changes.

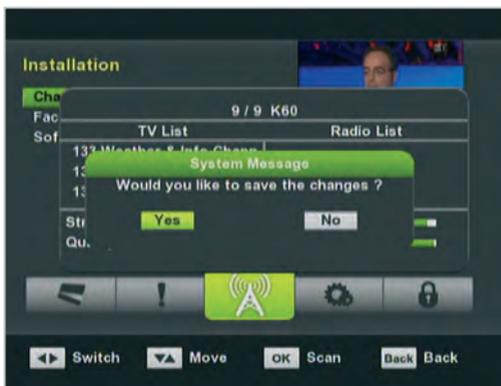


Fig 4.3

4.6 Press  twice to go back to the main tv screen and start viewing the channels.

# 5. Understanding the Electronic Programme Guide (EPG)

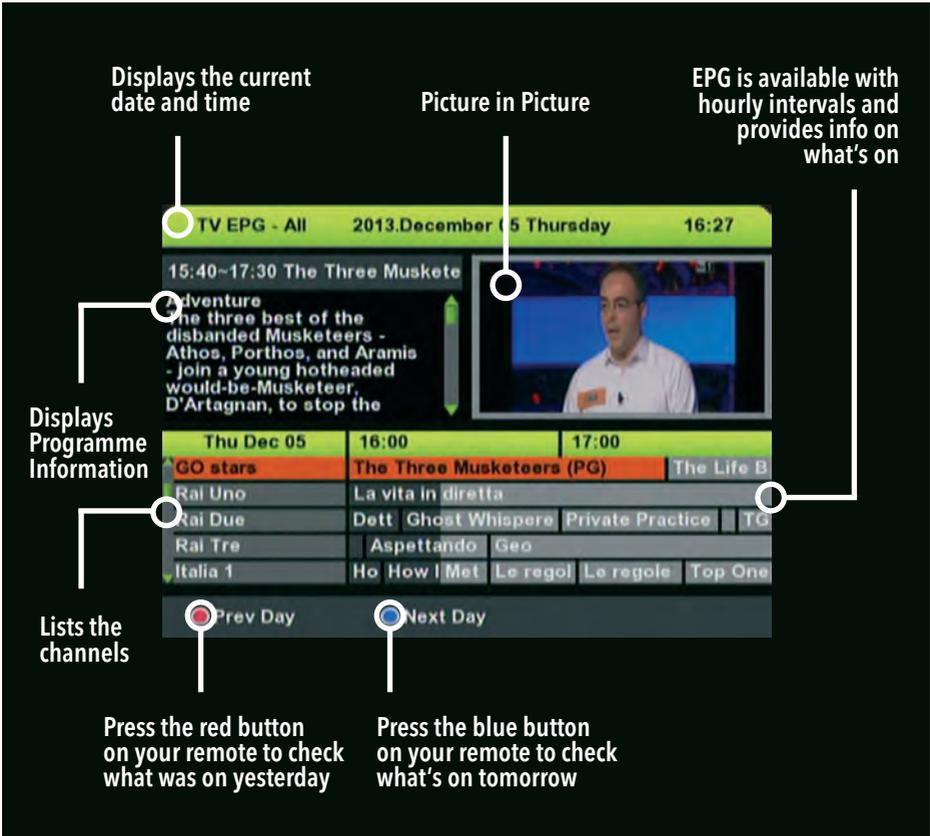


Fig 5.1

- 5.1 Press  .
- 5.2 Scroll through the EPG to find a particular channel by using either the Arrow keys or by pressing  or  .
- 5.3 To be able to view what is showing on a particular channel, once you have selected the channel, press  and the Picture in Picture display will change to the programme airing on the particular channel.
- 5.4 Press  once again to tune in to the channel.

## 6. Understanding the Info Bar

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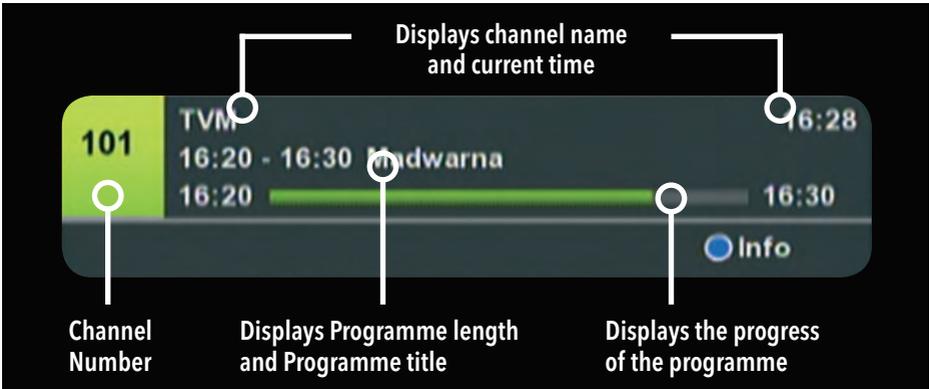


Fig 6.1

- 6.1 Once you are tuned in on a programme, press the Info button on your remote.
- 6.2 Press the Info button again to view the programme synopsis.
- 6.3 Press the Info button again or the Exit button to return to Live TV.

## 7. Changing the language settings

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The language settings are enabled on certain channels only. To change language simply:

- 7.1 Press .
- 7.2 Scroll using  or  to select the language.
- 7.3 Press .

## 8. How to view the channel line-up

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- 8.1 Press .
- 8.2 Scroll using the arrow keys. 
- 8.3 Press  to tune in to the channel you have selected.



Fig 8.1

## 9. Factory reset

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- 9.1 Press  or keep on holding .
- 9.2 From the installation page, use  or  and select Factory Reset.
- 9.3 Press .
- 9.4 Enter password (1234) and press .
- 9.5 Press Yes to confirm selection or No to cancel Factory Reset.

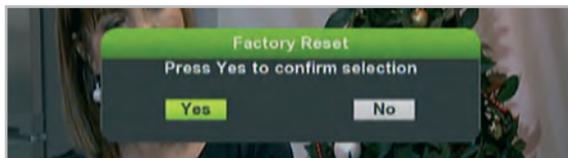


Fig 9.1

- 9.6 Press .
- 9.7 The STB display will show the word BOOT meaning that the STB has been restored to default.
- 9.8 Perform a quick installation.

# Further Help

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**GETTING STARTED is really easy and the following guide will answer any questions you may have about it.**

**1. I have connected my TV however I am getting a no signal error message. What could the problem be?**

Given that the GO TV network access card is paired to work only with the digital set-top box provided you must ensure that you check the following:

- Coaxial antenna cable is plugged into the correct RF/Antenna input. Refer to '**Connecting your T50CX Digital Set-Top Box (STB) to your TV set**' section in this user guide.
- Check that the Antenna and wiring system are all correctly installed

**2. Why is the device telling me that I have no access?**

You may have inserted an incorrect GO TV network access card. Please ensure that you have inserted the correct GO TV network access card which is paired with the specific digital set-top box.

**3. I connected the digital set-top box. Whilst I could see the picture on screen, no sound is available. What could the problem be?**

- If you connected the STB using the SCART cable ensure that you have inserted the SCART cable correctly.
- If you connected the STB using the RCA cables, ensure that you have connected the RCA cables correctly.

**4. Why is the device telling me that I have an incorrect card?**

This could be that you may have inserted the GO TV network access card incorrectly. Check that the magnetic chip is faced upwards in the TV card slot.

Do you still have any further questions? If so, feel free to give our 24/7 Customer Care Centre a call on **8007 2121**, and our team will be able to guide you further.



**GO**

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