



SHAREHOLDERS DISCOUNTS WITH HOME PACK TERMS AND CONDITIONS

These terms and conditions were last updated on 7th May 2019.

A. Your Agreement

- These terms and conditions are for an offer and should be read in conjunction with the Bundled Plan's terms and conditions. If anything in this document is in conflict with the Bundled Plan's terms and conditions, this document will take precedence. These terms and conditions form an integral part of Your Agreement for the provision of the Service with Us.
- We reserve the right to stop, suspend, amend or otherwise alter this Offer, the applicable charges and any benefits derived through it, as well as these terms and conditions, in accordance with applicable laws. Unless otherwise stated, this will not affect the rest of Your Agreement with Us.

B. Definitions

- 'Residential' means that the Premises where the Service is installed are used wholly:
 - For residential purposes;
 - As non-governmental organisational Premises, if We decide in Our sole discretion to allow the said non-governmental organisations to benefit from the Residential Bundled Plan.

C. The Offer

- The Shareholder Discounts with Home Pack (the 'Offer') is an offer made available on a Residential Bundled Plan provided by Us. This Offer is made available to You by signing an Agreement with Us.
- This Offer is regulated by its terms and conditions. By subscribing to this Offer You are agreeing to all of the terms and conditions found in the Agreement. If You do not agree with any of these terms, You should not subscribe to or take-up this Offer.
- The Offer is available to Shareholders when subscribing to the Home Pack Bundled Plan with TV as listed in clause C.3.a., according to the amount of shares they own:

Bundle	Home Pack - Turbo	Home Pack - Super1	Home Pack - Giga1	Minimum Term
a. Monthly fee including Start TV – 24 Month Price Guarantee	€30	€35	€55	24 Months

b.	No of Shares %	Home Pack - Turbo	Home Pack Super	Home Pack - Giga
Bronze	100 - 1,999	N/A	N/A	N/A
Silver	2,000 - 9,999	€5.00	€5.00	€10.00
Gold	10,000 - 49,000	€10.00	€10.00	€20.00
Platinum	50,000+	€15.00	€15.00	€30.00

D. Explanation of the Offer

- The Offer applies if You install all the Services listed in the Bundled Plan within thirty (30) days from the date when Your Application Form is accepted by Us.
- You also agree and acknowledge that:
 - The Offer must be registered under the Shareholders name on which the Home Pack is also registered,
 - Each Shareholder will only be entitled to The Offer once (1) per Shareholder ID card as registered with the Malta Stock Exchange.
- This Offer is available from 7th May 2019 and shall be valid until 31st May 2020 or upon the announcement of a new Offer which will supersede the Offer as advised in the Company Annual General Meeting.
- Unless otherwise stated, this Offer is not available in conjunction with any other offer.

- Once the term of the Home Pack Agreement expires or is otherwise terminated, for any non-fault reason on the part of the Shareholder and/or user of the service, Shareholder may be eligible to benefit from any Shareholder Loyalty Scheme then in force. In the event that You are no longer eligible to benefit from the Shareholder Loyalty Scheme, the standard charges shall apply on all other services and usage as stipulated in the respective Schedule of Charges. It is the Shareholders interest to apply for any Shareholder Loyalty Schemes available at any given time.
 - Shareholders acknowledge and agree that by subscribing to the Offer any previous GO Shareholder discount schemes on the fixed telephony, internet or TV will cease with immediate effect. For the avoidance of doubt, under the Offer, Shareholders will benefit from the applicable discount/s on the Home Pack Bundle Plan only for the duration of the Scheme subject that they remain eligible Shareholders throughout the Term.
 - GO reserves the right to verify from time to time that as per the amount of GO shares You own, You are still eligible to the Shareholder Discount You are benefiting from. For the avoidance of doubt, should the amount of GO shares You possess change in any way, GO reserves the right to remove and/or reassign the correct discounts on Home Pack as per clause C.3.b without any prior notification. The standard Home Pack Bundle charge including any add-on charges as stipulated in the Schedule of Charges shall be levied.**
 - You may be required to pay additional charges if You opt for specific billing or payment methods. Further details are available in the Schedule of Charges.
- E. Minimum Term**
- If You terminate the Bundled Plan on which this Offer is made available within the minimum term of twenty-four (24) months, You will be charged the penalty fee specified in the Bundled Plan's terms and conditions.**