



## Pay as you GO – Prepaid Standalone Fixed Voice Service

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 Company Registration No.: C22334  
 EXO 413 VAT Registration No.: MT1282-6209

### Contract Summary

This contract summary provides the main elements of this service offer as required by EU law. It helps to make a comparison between service offers. Complete information about the service is provided in other documents.

#### Services and equipment

- Description of main characteristics; Fixed telephony
- Terminal equipment: Main telephone outlet point

#### Speeds of the internet service and remedies

We will endeavour to provide you with a consistent and fault-free service, however we acknowledge that this may not always be possible. If you encounter a fault or a problem with our service, you should inform us and we will look into it. If, upon further investigation you are still not satisfied with the outcome, you may contact the Malta Communications Authority (MCA), Valletta Waterfront, Valletta, or in any other office they may hold at the time.

#### Price

<b>Tariff Rates</b>	
Calls to Local Fixed Numbers	€0.05 per minute
Calls to Local Mobile Numbers	€0.25 per minute
Calls to 1187	€0.25 per minute
Calls to 1189	€0.25 per minute
Calls to 1182	€0.34 per call
International calls	Full list available at <a href="https://www.go.com.mt/terms-and-conditions/international-call-charges">https://www.go.com.mt/terms-and-conditions/international-call-charges</a>
<b>Top-up Values</b>	
€5 top-up card	Valid for 30 days
€10 top-up card	Valid for 60 days
€20 top-up card	Valid for 120 days
€50 top-up card	Valid for 360 days
<b>Other Fees</b>	
Fixed Voice Installation	€100 one-time
Fixed Voice Technician Support	€30 per visit
<b>Penalties</b>	
Connection Penalty Charge	€100

#### Duration, renewal and termination

- Service is provided by way of top-up cards

Features for end-users with disabilities: N/A