



Talk - Standalone Fixed Voice Service

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Company Registration No.: C22334
EXO 413 VAT Registration No.: MT1282-6209

Contract Summary

This contract summary provides the main elements of this service offer as required by EU law. It helps to make a comparison between service offers. Complete information about the service is provided in other documents.

Services and equipment

- Description of main characteristics; Fixed telephony.
- Terminal equipment: Main telephone outlet point

Speeds of the internet service and remedies

We will endeavour to provide you with a consistent and fault-free service, however we acknowledge that this may not always be possible. If you encounter a fault or a problem with our service, you should inform us and we will look into it. If, upon further investigation you are still not satisfied with the outcome, you may contact the Malta Communications Authority (MCA), Valletta Waterfront, Valletta, or in any other office they may hold at the time.

Price

Usage Fees	
Calls to Local Fixed Numbers (18:00 – 05:59)	Free
Calls to Local Fixed Numbers (06:00 – 17:59)	€0.05 per minute
Calls to Local Mobile Numbers (18:00 – 05:59)	Free
Calls to Local Mobile Numbers (06:00 – 17:59)	€0.23 per minute
International calls	Full list available at https://www.go.com.mt/terms-and-conditions/international-call-charges
Directory rates	Full list available from the Directory section on GO's website at https://www.go.com.mt/terms-and-conditions .
Monthly Fees	
Monthly Subscription	€11.99 per month
24 Month Price Guarantee	N/A
Optional Add-Ons	
Unlimited Calls to All Local Fixed and Mobile Numbers	€4.99 per month
Other Fees	
Fixed Voice Installation	€100 one-time
Fixed Voice Technician Support	€30 per visit

Duration, renewal and termination

- Service is available on a month-on-month basis
- No penalty fees apply when terminating the service

Features for end-users with disabilities: N/A