VIRTUAL UNBUNDLING LOCAL ACCESS

REFERENCE OFFER

ANNEX D

Price List

GO plc

This Reference offer for Virtual Unbundled Access to the FTTP network and collocation related facilities is published in accordance with the Malta Communications MCA Final Decision Market 4 – Wholesale Unbundled Infrastructure Access Market dated 6th March 2013 in line with Regulation 12(2)of the Electronic Communications Network and Services (General)Regulations (Chapter 399.28 of the Laws of Malta).

Undertakings are advised that the Malta Communications Authority may impose changes to this Reference Offer in accordance with its powers under Regulation 12(4) of the Electronic Communications Network and Services (General) Regulations (Chapter 399.28 of the Laws of Malta)

V2.19 03.2021

1. Wholesale VULA Profiles and Prices

Subject to change in accordance with the terms of the VULA offer.

	Monthly wholesale VULA charges (exclusive of VAT)	One-off connection fees (exclusive of VAT)	Dis-connection fees	Services	GO's equivalent retail product
Residential: 35Mbps internet	€14.25	€80	None	Residential Internet	Rapid (35/5Mbps)
Residential: 100Mbps voice & internet	€15.10	€80	None	Voice, Residential Internet	Home Pack – Internet Bundle (100/15Mbps)
Residential: 100Mbps voice, internet & IPTV	€15.35	€80	None	Voice, Residential Internet, Video (IPTV)	Home Pack – Internet and TV Bundle - (100/15Mbps)
Business: 35Mbps internet	€23.00	€80	None	Business Internet	Business Internet (35/5Mbps)
Residential: 70Mbps internet	€57.94	€80	None	Residential Internet	Fibre Turbo (70/10Mbps)
Residential: 200Mbps internet	€72.43	€80	None	Residential Internet	Fibre Sonic (200/20Mbps)
Residential: 500Mbps internet	€217.29	€80	None	Residential Internet	Fibre Ultra (500/20Mbps)
Residential: 300Mbps voice, internet	€20.66	€80	None	Voice, Residential Internet	Home Pack – Internet Bundle (300/30Mbps)
Residential: 1Gbps voice, internet	€28.58	€80	None	Voice, Residential Internet	Home Pack – Internet Bundle (1000/60Mbps)
Residential: 100/30Mbps voice & internet	€15.26	€80	None	Voice, Residential Internet	Home Pack – Internet Bundle (100/30Mbps)
Residential: 300/60Mbps voice, internet	€20.66	€80	None	Voice, Residential Internet	Home Pack – Internet Bundle (300/60Mbps)

Business: 100Mbps voice & internet	€29.62	€80	None	Voice, Business Internet	Business Infinity (100/15Mbps)
Business: 500Mbps voice, internet & IPTV	€43.65	€80	None	Voice, Business Internet, Video (IPTV)	Business Infinity (500/50Mbps)
Business: 1000Mbps voice, internet & IPTV	€113.80	€80	None	Voice, Business Internet, Video (IPTV)	Business Infinity (1000/100 Mbps)
Business: 1000Mbps(500 Mbps upload) voice, internet & IPTV	€550.96	€80	None	Voice, Business Internet, Video (IPTV)	Business Infinity (1000/500 Mbps)
Business: 100/30Mbps voice & internet	€31.20	€80	None	Voice, Business Internet	Business Infinity (100/30Mbps)

All charges exclude VAT and other taxes and Government charges.

2. Additional wholesale charges related to the VULA offer

Charge Type	Detail of charge covered	Charges exclusive of VAT
Charged for refused application for FTTP connection	**Order forms replied Rejected with the following reason:**	€15.00
	Rejected - Address is not valid	
	Rejected - Product order does not match address type	
	Rejected - GO customer data not valid	
	Rejected– Details do not match	

Charge for abortion of installation	This includes: 1. Change/Cancel appointment beyond the allowed period 2. Customer not on site 3. Customer premises not ready for installation	€ 25.42
Charge for fault repairs arising from OAO's/end user negligence		€ 84.75
Shift ONT		€ 50.85
Cost of testing no fault found - technician visit		€ 25.42
Cost of testing no fault found - Customer Care call		€ 10.00
ONT charges	This will automatically apply when there is a termination which require the collection of the ONT. GO will refund such amount globally when returning ONTs	€ 84.75
Installation of longer fibre tails	*€20 per extra 10 metres or part thereof beyond the standard distance specified in Clause 5.1 of Annex B1.*	
Appointment Notifications	Appointment notification can be up to 450 characters. This charge will apply by SMS.	SMS Wholesale price + €0.002

3. **Charges in relation to Annex H for Collocation Service for Backhauling of VULA Traffic from Handover point/s**

- Floor space rental per m² per annum - €96.
- Services:
  - Electrical Rental per kW per annum - €88.
  - Electricity Usage per kWh - 4.03 x KVA rate*.
  - Security Charge (per annum per m²) - €28.

- Essential Power Service Rental per KVA per annum - €71*.
- Air Conditioning per m² per annum (excludes consumption) - €13.25.
- Fire Alarms (per annum) - €50.

*subject to a minimum charge of 1.25 KVA.

- Escorted Access:

These prices assume that the OAO shall provide transport services for the technician escorting the OAO.

- Working Hours – Planned – per hour (min 4 hours) - €15.
- Working Hours – Unplanned - per hour (min 4 hours) - €20.
- Outside Working Hours - Planned - per hour (min 4 hours) - €15.
- Outside Working Hours - Unplanned - per hour (min 4 hours) - €20.
- Midnight to 0800- per hour (min 4 hours) - €20.
- Sundays and Public Holidays- per hour (min 4 hours) - €20.

- Ethernet Connections:

As per clause 1.3 in Annex G the prices of GO's Ethernet connections will be provided to the OAOs, subject to the OAO signing the Non-Disclosure Agreement at Annex F and subject to the OAO's request for an agreement based on this RO being accepted by GO.

OAO shall be charged €550 per month per Fibre cross-connect (up to 10 GB patching). A one-time set up fee of €990 also applies.