



GO INTERACTIVE TV - Residential

Schedule of Charges – Rates are inclusive of 18% VAT

One-Time Installation and Equipment Charges

Main / Summer Residence:

Standard Installation of each GO Interactive Outlet	€30.00
Home Plugs – Devolo 550+ (optional)	€54.99
Home Plugs – Devolo 1200+ (optional)	€125.00
Self-Installation Kit	€20.00
Chromecast device – self installation only	€42.00

Lease of Equipment *

Lease per GO Interactive TV Box	€70.00
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Deposit required on Equipment

Lease of GO standard ADSL modem	€45.00
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*Equipment remains the property of GO p.l.c

Monthly Service Charges

TV

Start Interactive TV	€10.00
Silver Interactive (discontinued)	€22.00
Gold Interactive including HD (discontinued)	€32.00
Per TV additional stream	€5.00

TV with Home Pack

Home Pack Interactive (1 st TV stream)	Included
Per TV additional stream	€5.00

Gold Add-on with Home Pack – Entertainment Queen & Home Pack Speed King Fibre	€10.00
Gold Add-on with Home Pack - Speed King	€20.00
Gold GO Stars and GO Box sets Add-on *	€15.00

* Subscription to Interactive TV is a must. Available with Limitless Home Pack Silver Interactive, Home Pack Interactive Fibre Turbo, Home Pack Interactive Rapid, Home Pack Interactive Ready, Home Pack Entertainment Queen, Home Pack Speed King (Fibre)

TV with Home Pack (From May 2019)

TV Stream (including Start TV Channel Line-up)	€5.00
TV Entertainment Pass	€5.99
TV Sports Pass	€5.99
TV Stars and Box sets	€5.99

TV with Duo Pack (discontinued)

Duo Pack Start Interactive TV & Phone (1 st TV stream included)	€20.00
Silver Add-on with Duo Pack TV & Phone	€10.00
Gold Add-on with Duo Pack TV & Phone	€20.00
Per TV additional stream	€5.00

TV with Duo Pack (From July 2021)

Duo Pack Start Interactive TV & Phone (1 st TV stream included)	€20.00
Per TV additional stream	€5.00
TV Entertainment Pass	€5.99
TV Sports Pass	€5.99
TV Stars and Box sets	€5.99

Premium Services

Premium services are offered on a shared basis on GO Interactive TV and are additional to the subscription charges to the GO TV Service.

HD (This is only chargeable with Limitless Home Pack Interactive TV)	€4.99
GO Stars	€6.99
GO Box sets **	€4.99
GO Stars and GO Box sets Combo	€7.99
GO Sports Standard *	€7.99
GO Sports Premium	€9.99
GO Sports Premium (24 month commitment) (Available only with Home Pack Interactive Fibre Sonic)	€5.99

* Packages not available as from the 31st July 2018

** This add-on is only applicable when customer is benefiting from free GO Stars

Other Charges



Service Calls	€30.00
Relocation of Interactive TV/GO Interactive TV Box on said premises	€30.00
Collection or Recovery Fees	€25.00
Temporary change in access number	€23.87
Change of Registered Residential Subscriber	€13.85
TV Upgrade charge – per Equipment (exchanging between; any type of GO Interactive TV Boxes, a GO Interactive TV Box to a Chromecast or vice versa)	€25.00
Lost/stolen/damaged or unreturned GO Interactive TV Box	€70.00
Lost/stolen/damaged or unreturned Chromecast (this charge only applies if You choose Chromecast as a free device with Your 24 month Price Guarantee Home Pack Bundle)	€42.00
Lost/stolen/damaged or unreturned Remote Control	€ 10.00
Lost/stolen/damaged or unreturned Always On Modem Speedtouch 546/706/585	€ 50.00
Lost/stolen/damaged or unreturned Alcatel I-010G-U ONT Device	€100.00
Lost/stolen/damaged or unreturned Technicolor TG799 modem	€ 90.00
Late Payment Fee (30 days past due date)	€2.33
Late Payment Fee (Over 60 days past due date)	Maximum allowed by law (8% per annum)
Rejected Payment charge	€5.00
Other penalty charges	as applicable
Legal and administrative fees	as applicable

⁽¹⁾ For these products, E-Billing is the default method for billing purposes. Customers are required to supply GO with a valid email address where notifications will be sent inter alia informing the customer that the bill has been issued and any other information. It is the customer's responsibility to inform GO of any change in his email address. If customer opts for a printed bill sent by post to his billing address he will be charged an additional two euro (€2) per bill.