



Contract Summary

This contract summary provides the main elements of this service offer as required by EU law. It helps to make a comparison between service offers. Complete information about the service is provided in other documents.

Services and equipment

Description of Service: The GO TV service is an interactive TV service which provides access to one (1) TV stream. One may activate additional TV streams against an extra monthly charge. Additional TV Passes are also available at an additional charge. The subscriber can take up the GO TV service on any internet connection.

GO TV Standard Service	
Service Description	1 Stream including Start TV
Optional TV Passes	
TV Entertainment Pass	
TV Channels	70+
TV Stars & Box sets Pass	
GO Stars HD Channel	Included
GO Stars on-demand	Included
GO Box Sets on-demand	Included
TV Channels	2
TV Sports Pass	
GO Sports Premium TSN Channels	Included

Speeds of the internet service and remedies:

We will endeavour to provide you with a consistent and fault-free service, however we acknowledge that this may not always be possible. If you encounter a fault or a problem with our service, you should inform us and we will look into it. If, upon further investigation you are still not satisfied with the outcome, you may contact the Malta Communications Authority (MCA), Valletta Waterfront, Valletta, or in any other office they may hold at the time.

Price

GO TV	
Standard Monthly fee	€5 per month
Optional Add-Ons	
Per additional stream	€5 per month
TV Entertainment Pass	€5.99 per month
TV Sports Pass	€5.99 per month
TV Stars & Box sets Pass	€5.99 per month
Other Charges	
Optional Lease of GO Interactive TV boxes	€70 per TV box
Optional TV Installation	€30 per outlet
Self-Installation Kit	€20
Non-Direct Debit Mandate charge per bill issued	€1 per month
Printed Bill	€2 per bill
Chromecast device (one-time fee)	€42

Other Fees may apply

Duration, renewal and termination

The GO TV service is offered on a month-on-month basis. When terminating the service no penalty fees apply.

Features for end-users with disabilities: N/A